

## SalesAgility Software Products and Software-as-a-Service Privacy Statement

This Privacy Statement covers the privacy practices that SalesAgility employs when providing support, consulting, or hosting services (the "Services") to SalesAgility clients through SalesAgility's Software products and Software-as-a-Service solutions ("Software Offerings"). SalesAgility established this Privacy Statement to clarify SalesAgility's role as a processor where SalesAgility processes services data on behalf of SalesAgility clients through SalesAgility's Software Offerings.

Services data ("Services Data") is data that SalesAgility is provided access to in connection with the Software Offerings and the related Services, such as data accessed through a Software-as-a-Service environment or data accessed through test, development and production environments. SalesAgility treats Services Data in accordance with the terms and conditions set forth in the SalesAgility agreement for the Software Offerings and related Services with the SalesAgility client.

**Services Data Use.** Services Data may be accessed and used to fulfil the requirements specified in the SalesAgility customer agreement for Services or Software Offerings. SalesAgility technical staff may require periodic access to Services Data to monitor system performance, test systems and develop and implement upgrades to systems. Any temporary copies of Services Data created as a necessary part of this process are only maintained for time periods relevant to those purposes. SalesAgility may also be required to provide personal information to comply with legally mandated reportings, disclosure or other legal process requirements. SalesAgility reserves a limited right to disclose any personally identifiable information we receive if required by law or valid order of a court or other governmental authority, or if needed to protect the health and safety of SalesAgility employees, a client's employees, or the general public.

SalesAgility may transfer and access Services Data globally as required for the purposes specified above. If SalesAgility hires subcontractors to assist in providing Services, their access to Services Data will be consistent with the terms of the relevant SalesAgility customer agreement and this SalesAgility Privacy Statement.

SalesAgility does not use Services Data except as stated above or as provided in the relevant SalesAgility customer agreement. SalesAgility may process Services Data, but does not control a SalesAgility client's information collection or use practices for Services Data. If a SalesAgility client provides any Services Data to SalesAgility, the client is responsible for providing any notices and/or obtaining any consents necessary for SalesAgility to access and use Services Data as specified in this statement and the SalesAgility customer agreement.

SalesAgility's access to Services Data is based on job role/responsibility. Services Data residing in SalesAgility hosted systems is controlled via the SalesAgility Security Framework, as well as the use of an account management framework. As SalesAgility clients control access to Services Data by its end-users, end-users should direct any requests related to their personal information to SalesAgility clients.

**Modifications to Statement.** SalesAgility reserves the right to modify or supplement this SalesAgility Software Product and Software-as-a-Service Privacy Statement at any time. The most recent version of the SalesAgility Software Product and Software-as-a-Service Privacy Statement will appear on this website. If you have any questions about this Privacy Statement or the practices of this site, you can contact SalesAgility at: [info@salesagility.com](mailto:info@salesagility.com)